

STATE OF SOUTH CAROLINA

(Caption of Case)

IN RE:

APPLICATION OF I-WIRELESS, LLC
FOR DESIGNATION AS AN ELIGIBLE
TELECOMMUNICATIONS CARRIER
IN THE STATE OF SOUTH CAROLINA

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER SHEET

DOCKET

NUMBER: 2011 - 107 - C

(Please type or print)

Submitted by: Victoria Martin

SC Bar Number: _____

Address: 1725 Windward Concourse, Suite 150
Alpharetta, Georgia 30005

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Other: _____

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NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously

☐ Other: _____

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)		
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other:
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit	
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report	

Lance J.M. Steinhart, P.C.

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June 29, 2018

VIA FEDERAL EXPRESS

Chief Clerk of the Commission
South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210
(803) 896-5100

Re: i-wireless, LLC
Docket No. 2011-107-C

RECEIVED
JUL 02 2018
PSC SC
MAIL / DMS

Dear Sir/Madam:

Pursuant to Order No. 2011-766 in the above-referenced docket, enclosed please find for filing i-wireless, LLC's ETC Annual Report.

I have enclosed an extra copy of this letter to be date-stamped and returned to me in the self-addressed, postage prepaid envelope I have provided.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me.

Respectfully submitted,



Lance J.M. Steinhart, Esq.
Managing Attorney
Lance J.M. Steinhart, P.C.
Attorneys for i-wireless, LLC

Enclosures

cc: ORS via USPS (2 copies)

**BEFORE
THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA**

DOCKET NO. 2011-107-C

ETC ANNUAL REPORT OF I-WIRELESS, LLC

Pursuant to 26 S.C. Code Ann. Regs. 103-690.1 and Order No. 2011-766, i-wireless, LLC ("i-wireless" or "the Company"), by undersigned counsel, hereby submits its 2018 Eligible Telecommunications Carrier ("ETC") Annual Report and respectfully requests that the South Carolina Public Service Commission ("Commission") certify i-wireless' eligibility to receive federal low income support for the 2019 calendar year. i-wireless submits the following in compliance with 26 S.C. Code Ann. Regs. 103-690.1:

I. Certification of compliance with CTIA Consumer Code (103-690.1(B)(a))

i-wireless certifies that it is in compliance with the CTIA Consumer Code for Wireless Service, as it is required to do pursuant to 47 C.F.R. § 54.202(a)(3). See also Exhibit A.

II. Lifeline Reporting

103-690.1(b)(3) - Requests for service that were unfulfilled

i-wireless is unaware of any unfulfilled requests for service from Lifeline-eligible customers in the prior calendar year.

103-690.1(b)(4) - Number of complaints per 1,000 handsets

i-wireless had 3 complaints per 1,000 handsets in the prior calendar year.

103-690.1(b)(5) - Certification of compliance with applicable service quality standards and consumer protection rules

i-wireless certifies that it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service. See also Exhibit A.

103-690.1(b)(6) - Certification of ability to function in emergency situations

i-wireless provides service by reselling the network services of Sprint Spectrum, L.P. (“Sprint”) and certifies that it is able to remain functional in emergency situations based on 47 C.F.R. § 54.202(a)(2). i-wireless relies on Sprint’s network reliability in all situations, including emergency situations. Sprint complies with applicable requirements for emergency service, including access to a reasonable amount of back-up power to ensure functionality without an external power source, the ability to reroute traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations. Sprint has implemented state-of-the-art network reliability standards and i-wireless and its customers benefit from Sprint’s high standards.

103-690.1(b)(7) - Certification regarding provision of comparable local usage plan

i-wireless certifies that it offers a local usage plan comparable to that offered by the incumbent LEC (“ILEC”) in the relevant service areas. i-wireless offers a variety of rate plans that provide its customers with local usage capabilities in the form of monthly plans, unlimited plans or pay-per-use plans—but without the burden of contracts, activation fees or roaming charges. Similar to ILEC Lifeline offerings, i-wireless customers have the option to apply the Lifeline discount to the Company’s retail rate plans and have the option for unlimited local calling. i-wireless’ offering also exceeds those of the ILEC in several respects. i-wireless offers customers a certain amount of service free of charge. i-wireless customers can use these free

minutes to place calls statewide (and even nationwide) because i-wireless does not constrict customers' use by imposing a local calling area requirement. i-wireless also provides Lifeline customers with E911 capabilities and access to voice mail, caller I.D., and call waiting services at no cost. i-wireless' Lifeline rate plans are provided in attached Exhibit B.

103-690.1(b)(8) - Certification regarding equal access

The requirement to provide equal access to long-distance carriers in the event that no other ETC is providing equal access within its designated service area has been eliminated from federal rules governing ETC designation. As such, i-wireless believes this requirement to no longer be applicable.

103-690.1(b)(9) - Number of Lifeline customers

i-wireless had 3,277 Lifeline customers as of December 31, 2017.

103-690.1(b)(10) - Copies of responses to the Lifeline Verification Survey or Certification filed with USAC

i-wireless previously filed with the Commission a copy of its most recent Annual Lifeline Certification (Form 555) filed with the Universal Service Administrative Company ("USAC") in 2018. The deadline for filing the FCC Annual Report (Form 481) was extended to July 16, 2018, and i-wireless will provide a copy to the Commission once available.

Respectfully submitted,



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Attorneys for i-wireless, LLC

June 29, 2018

EXHIBIT A

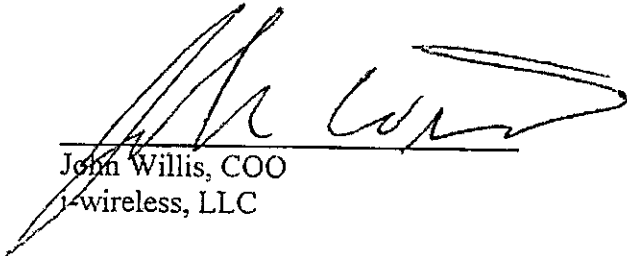
CERTIFICATION

AFFIDAVIT

STATE OF KENTUCKY)
)
 COUNTY OF CAMPBELL)

Personally came and appeared before me, the undersigned Notary, the within named John Willis, COO of i-wireless, LLC, and makes this his statement and Affidavit upon oath and affirmation of belief and personal knowledge that the following matters, fact and things set forth below are true and correct to the best of his knowledge.

- The information on the foregoing annual report is true and correct.
- i-wireless, LLC is in compliance with applicable service quality standards and consumer protection rules (e.g., the CTIA consumer code for wireless service); and
- i-wireless, LLC is able to function in emergency situations.

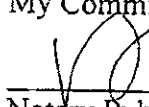


 John Willis, COO
 i-wireless, LLC

SWORN TO and subscribed before me, the undersigned Notary Public, the 14 day of

June, 2018

My Commission expires 8/12/19



 Notary Public

EXHIBIT B

LIFELINE RATE PLANS

i-wireless, LLC's "Access Wireless" Lifeline Rate Plans

(Effective December 1, 2017)

	Legacy Plan*	Voice Bundle**	Broadband Bundle**
National Plan Voice Minutes (non-rollover)	750	750	250
Text	Unlimited	Unlimited	Unlimited
Data	500 MB	50 MB	1 GB
Additional Airtime	Available with purchase of Top Up Card		
Free Data-Capable Device	X	X	X
Local Calls	X	X	X
Nationwide Long Distance	X	X	X
Voicemail, Caller ID, Call Waiting	X	X	X
Free 911	X	X	X
Free 611	X	X	X
Balance Inquiries	X	X	X
Text Included	X	X	X
Data Allowance	X	X	X
Participation in Kroger Wireless Rewards Program	X	X	X
Retail Price	n/a	n/a	n/a
Federal Subsidy	\$ 9.25	\$ 9.25	\$ 9.25
Lifeline Consumer Price	\$0	\$0	\$0

* The Legacy Plan is available only to customers enrolled *prior to* 2/1/2018.

** Plan available beginning 2/1/2018

ACCESS WIRELESS TOP UP CARDS***

	Purchased Minutes	Text (SMS/MMS)	Data
\$5 Card	250	Unlimited	250 MB
\$10 Card	500	Unlimited	500 MB
\$25 Card	Unlimited	Unlimited	1 GB
\$35 Card	Unlimited	Unlimited	2.5 GB
\$50 Card	Unlimited	Unlimited	4 GB

*** Valid for 30 days from date applied to account, except the \$5 card is valid for 10 days from date applied